



## TOUR INCLUSIONS & EXCLUSIONS

### INCLUDED

- Full-time services of at least one experienced tour guide;
- A detailed information and welcome pack;
- All transport and transport-related expenses for the duration of the tour, including flights and boat trips as specified in the itinerary;
- All accommodation at upmarket establishments. These could include hotels, B&Bs, lodges, guest houses, private houses, and lighthouses;
- All breakfasts (including restaurants);
- All evening dinners (including restaurants);
- All soft drinks which are consumed as part of a meal;
- All entry fees, sundry costs, or hire costs related to various activities as specified in the itinerary;
- All adventure activities as specified in the itinerary;
- All sightseeing expenses as specified in the itinerary;
- All tips and gratuities.

### EXCLUDED

- Any transport-related expenses (including flights), accommodation, meals, or sundry costs that are incurred prior to the start date and time of a tour, or after the end date and time of a tour;
- Any visa costs (if a visa is required for non-RSA citizens);
- Any attraction or activity that is not specifically listed in the itinerary;
- Any attraction or activity that is listed as "optional" in the itinerary;
- Any additional charges levied by an airline (meals, excess baggage, etc.);
- Any lunches, unless specified in the itinerary;
- Any additional snacks and drinks;
- Any alcoholic drinks;
- Any items of a personal nature (baggage, clothing, toiletries, equipment, etc.);
- Any purchases of a personal nature (curios, gifts, etc.);
- Any medical expenses, including repatriation;
- Travel/health insurance.